

# Social Distancing Advice for Takeaways and other food businesses wanting to offer takeaway services during the COVID-19 Emergency



## Introduction

Food businesses such as restaurants, cafes, public houses and bars have been ordered to close by the government, with the exception of those offering takeaway services. For more information you should go to : [www.gov.uk/government/publications/further-businesses-and-premises-to-close](http://www.gov.uk/government/publications/further-businesses-and-premises-to-close)

Preston City Council has also produced information for food business wanting to remain open during the emergency it can be found on our webpages here: [www.preston.gov.uk/cv19foodbusinesses](http://www.preston.gov.uk/cv19foodbusinesses)

The information in this leaflet supplements and builds upon the above guidance

## Why Social Distancing is Important

Social distancing helps to prevent the spread of Coronavirus (COVID-19). By taking Social Distancing Measure you help protect the vulnerable in society from becoming seriously ill and dying and keep your staff healthy which allows you to remain trading.

## What Happens if I don't Take Social Distancing Measures?

Then simply we will consider that your business poses a risk to the community and will take enforcement measures against you.



## What Social Distancing Measures can I take?

1. Control entry of people into the shop, to ensure that the 2m rule can be observed for both customers and employees. Limit the number of customers in your takeaway at any one time, to say no more than 2.

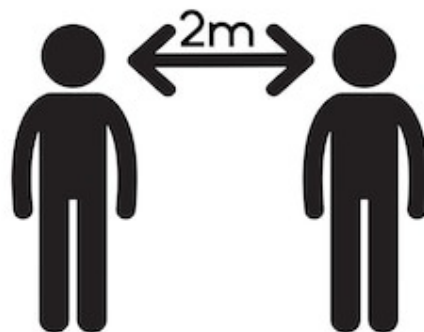


**No entry  
please wait for  
attendance**

2. Maintain queue control outside of your takeaway so that the 2m rule is observed by those waiting in the queue. Consider marking the floor, 2 meters apart.



3. Within the shop there must be 2m clearance between customers and employees at all times.



4. Payment by direct electronic transfer or tap – try not to handle cash, this can carry the virus.



5. Pre order over the phone or internet and pick up at a specified time and or location



6. Customer waiting areas to be controlled, for example by demarcation of 2m square boxes



7. Customers must not be allowed to congregate or loiter. Ask them to leave as soon as their order is ready.



8. Frequent thorough cleaning and disinfection of all hand contact points in the waiting area, such as door handles or counters,



9. Offer hand sanitizer to customers as they enter (if you can get any)



10. Close or remove seating both inside and outside.



11. Do not let customers use the toilets. As you are a takeaway you do not need to provide toilets.



**Use the posters below to control Social Distancing in your Business. If you do not have access to a printer contact us and we'll post some to you.**

# RESPECT SOCIAL DISTANCING

- Stay 2 meters away from the staff and other customers.
- Do not touch the staff or other customers.
- Only approach the counter when asked by a member of staff.
- Where possible pay by contactless card.
- Do not wait by the serving counter.
- Please leave as soon as you have collected your food.







# **TO PREVENT THE SPREAD OF** **CVOID-19**

- **ONLY 2 CUSTOMERS ALLOWED IN THE PREMISES AT ANY ONE TIME**
- **PLEASE FORM AN ORDERLY QUEUE OUTSIDE KEEPING 2 METERS (6 FEET) APART FROM OTHER CUSTOMERS**
- **PLEASE FOLLOW THE FLOOR MARKINGS**
- **PAY BY CONTLESS CARD/PHONE**
- **PLACE ORDERS BY PHONE OR ON-LINE**
- **IF YOU DO NOT OBSERVE THESE RULES YOU WILL NOT BE SERVED**





# THE TOILETS ARE CLOSED

**THIS IS TO PREVENT THE SPREAD OF  
COVID-19**



**STAY AT  
HOME** 

**PROTECT  
THE NHS**

 **save  
lives**